

Answers to patients' frequently asked questions.

Practice Management **Bridge**[®]

Are online payments secure?

Yes, we take the security and protection of your personal and financial information seriously. The online payment portal meets all data security standards and offers a fully HIPAA-compliant payment processing experience.

How do I receive a copy of my receipt?

Enter your email address in the Billing Information section to receive an electronic copy of your receipt. You can also click **Print** on the Transaction Receipt screen.

Does the balance on my account automatically update after I make a payment?

Payments take up to 24 hours to reflect on your account.

What forms of payment are accepted?

Visa, Mastercard, American Express, and Discover, including HSA and FSA debit cards.